

Enhancing Digital Resilience: Governance and Management Insights Under DORA

I am a subtitle

A virtual classroom organised by



30 January 2025



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Academy – Euronext Group

At Academy we aim at sharing **capital markets expertise** by turning it into world-class training courses and programmes.

Our programmes reflect the evolution and trends of **financial markets and their eco-systems**.

Key assets of our learning centre are our centrality in capital markets, and our **internal and external faculty**, whose contributors are drawn from practitioners, academics, advisors and financial market specialists.

As an Exchange system, being at the centre of financial markets, we understand not just what happens now, but also what's changing - so we can design our courses to equip you for the world of today and tomorrow.

An accredited Management System Certificate

Academy meets the management system standards UNI EN ISO 9001:2015, sector EA:37 since 2007.

The accreditation guarantees internationally recognised quality service standards and allows companies to apply for public funding to finance individual and company training projects.





**Upcoming
courses**

Capital Markets Compliance & Integrity Manager Certification Programme

12 March – 3 July 2025, Blended course

Check our courses calendar [here](#).

Programme overview

Background

The European Union (EU) has adopted the Digital Operational Resilience Act (DORA) to enhance the ICT risk management framework across the financial sector. DORA aims to harmonize and strengthen ICT risk requirements, ensuring that all entities within the financial ecosystem adhere to a unified set of standards. This enables them to implement robust safeguards against cyberattacks, technological failures, and other ICT-related risks. Furthermore, the legislation mandates that financial entities demonstrate resilience against all forms of ICT disruptions and threats.

DORA's scope is extensive, encompassing a wide array of financial entities such as credit institutions, payment institutions, e-money institutions, investment firms, crypto-asset service providers, central securities depositories, managers of alternative investment funds (AIFMs), UCITS management companies, administrators of critical benchmarks, crowdfunding service providers, and ICT third-party service providers. Many organizations previously not subject to ICT-specific regulations will now fall under DORA's purview.

The Regulation is set to take effect on 17 January 2025, providing firms with a clear timeline to ensure compliance.

Objectives and key take aways

The half-day course will equip the participants with a wider knowledge of DORA Regulation and in particular:

- scope and main objectives
- key components
- DORA breaches and consequences
- its impacts on the compliance framework and organisational duties
- the new responsibilities for Board members

Who should attend

The course is designed to the benefit for:

ICT and Cybersecurity Professionals

- Chief Information Officer (CIO)
- Chief Technology Officer (CTO)
- Chief Information Security Officer (CISO)
- IT Risk Manager
- Cybersecurity Analyst, Cyber Risk Manager
- ICT Operations Manager
- Disaster Recovery Specialist of the wide EU financial services sector.

Compliance and Risk Management Professionals

- Compliance Officer
- Risk Manager
- Operational Risk Officer
- Regulatory Affairs Specialist
- Internal Auditor (specializing in ICT or operational risks)
- Legal Counsel (Financial Regulation)

Senior Leadership and Governance

- Chief Executive Officer (CEO)
- Board Member (with ICT or risk management responsibilities)
- Business Continuity Manager
- Program Manager for ICT Regulatory Compliance

Faculty

Paulo Carvalho Martins

Group CISO

Euronext Group

Anne Phommaly

Head of Operational Risk and BCM

Euronext Group

Manon Boizard

Risk & Business Continuity Analyst

Euronext Group

Marion Divet

Group IT & Cyber Risk Manager

Euronext Group

Methodology

Learning tools

The workshop will take place on Teams.

Learning material

The course material will be provided to the delegates in pdf format the day after the course has taken place.

Certificate of attendance

The certificate of attendance will be sent in digital format after the end of the course.

Course Agenda

30 January 2025

9:30 am – 1:00 pm CET

9:30am - Why a Digital Operational Resilience Act (DORA) and when?

- Definition and scope of DORA
- Overview of the main objectives of DORA
 - Institutions in scope
 - DORA Pillars

9:50am - What – the key components of DORA

- ICT risk management framework
- ICT-related incident management, classification and reporting
- Digital operational resilience testing
- Managing of ICT third-party risk
- Information sharing arrangements

10:15am - The Compliance framework and the impact on the organisation

- How DORA will impact the Compliance framework: new roles and tasks introduced by DORA within the organizational charts of the financial entities.
- ICT security awareness programmes and digital operational resilience training as compulsory modules in the financial entities' staff training schemes

10:45am - Coffee break

11:00am

CASE STUDY: Making your business fit for the future in the digital age

- CISO's role in the boardroom
- Information Security Governance at Euronext: connecting IT, Risk, Compliance and the Board
- Key questions raised by the board
- IT risk mapping and their connection with the company's strategic objectives

Paulo Carvalho Martins

Group CISO

Euronext Group

Anne Phommaly

Head of Operational Risk and BCM

Euronext Group

Manon Boizard

Business Continuity and Crisis Management lead

Euronext Group

Marion Divet

Group IT & Cyber Risk Manager

Euronext Group

12:30am - Wrap up & session close

Terms and conditions

The registration form is a legally binding agreement between Euronext Corporate Services Italy S.r.l. and the applicant (or the company the applicant works for) and is defined by the following conditions:

Virtual classroom schedule

30 January 2025 | 9:30am – 1:00pm CET

Registration

The applicant can submit the registration form, duly filled out, to Academy 7 days prior to the course date via:

- **EMAIL** academy@euronext.com
- **WEB** [Academy website](#)

To register after this date, please contact the following phone number:

- **TEL +39 02 72426.086**

Participation will be confirmed in writing by the Academy administration.

Registration fee

The individual registration fee is € 650 + VAT (if applicable).

The fee includes the course materials in pdf format.

Discounts

Multiple registrations - Discounts are available for multiple registrations of the same company. In particular:

- Two participants: 10% discount on the total amount
- Three participants: 15% discount on the total amount

Payment method

Fees must be paid:

- Upon receipt of the email from Academy confirming the applicant's registration (sent approximately 7 days prior to the course date)

or

- Upon receipt of the invoice from Euronext Corporate Services Italy S.r.l. (Academy is part of the Euronext Corporate Services Italy S.r.l. Company)

Payment must be made via **BANK TRANSFER** to:

Euronext Corporate Services Italy S.r.l.

P.zza degli Affari, 6

20123 Milano

Tax Code **11734560961**

VAT No. **IT11734560961**

Intesa San Paolo S.p.A.

P.zza Cordusio, 4

20123 Milano

IBAN - **IT22 N030 6901 6261 0000 0125 565**

BIC - **BCITITMM**

A copy of the bank transfer must be emailed to Academy at academy@euronext.com.

An invoice will follow and will be sent to the email addresses given on the booking form.

Intellectual property rights

The Client acknowledges and agrees that the contents made available during the training (including, but not limited to, videos, pictures and texts) are property of Euronext Corporate Services Italy S.r.l. or are supplied by Euronext Corporate Services Italy S.r.l. in virtue of certain contractual arrangements with third parties and cannot be reproduced, distributed or used for business purposes without the prior written consent of Euronext Corporate Services Italy S.r.l. or the entity having the relevant rights on the same.

Liability

Whilst every effort is made by Euronext Corporate Services Italy S.r.l. to ensure that the contents of the training (including, but not limited to, videos, pictures and texts) are accurate and up to date, Euronext Corporate Services Italy S.r.l. shall not be liable whatsoever for any inaccuracy or misleading information, nor for any consequential damage or expense or any loss of profit or any liability to third parties incurred as a result of reliance on such information, which is provided for educational purpose only. Euronext Corporate Services Italy S.r.l. total liability under this agreement shall be limited to the maximum amount represented by the Fees paid to the latter by the Client.

Traceability of financial flows

Euronext Corporate Services Italy S.r.l. and the Client assume all obligations regarding the traceability of the financial flows provided by Law 136/2010, as subsequently amended and implemented (the "Traceability Obligations").

In relation to the payments to be made pursuant to the present Contract, the Client, if it is a public contractor pursuant to decree law 163/2006 (Code of public contracts for works, services and supplies), to ensure the enforcement of Law 136/2010 and subsequent amendments, undertakes to communicate to Euronext Corporate Services Italy S.r.l., by the form attached to the Contract, the identification bidding code (CIG) and, in case, the unique code of project (CUP).

In particular, in fulfilling the Traceability Obligations Euronext Corporate Services Italy S.r.l. will communicate to the Client:

- (i) the bank accounts details to be used, also nonexclusively, for the payments to be made by the Client pursuant to the present Contract;
- (ii) the personal details and the fiscal code of the persons delegated to operate on them, indicating the relevant role and powers, within 7 (seven) days from the creation of the accounts above (or, in case of existing accounts, within 7 (seven) days from their first use in relation to the payments made by the Client).
- (iii) Any possible amendment of the information indicated in points (i) and (ii) above, will have to be

communicated by the Client within 7 (seven) days from occurrence.

Let it be understood that, save for possible derogations and partial exemptions to Law 136/2010, failure to use instruments suitable to permit the full traceability of the financial flows (for instance, bank or post transfer) and the failure to comply with any other Traceability Obligations, are ground to terminate the present Contract.

Euronext Corporate Services Italy S.r.l. undertakes, in particular, to inform the Client and the Prefecture (territorial office of the Government of the province where the Client has its registered office) if it becomes aware of breaches by its contractual counterparties, if any, in relation to the Traceability Obligations.

Cancellation Policy

According to article 1373 C.C., to withdraw from this contract applicants must send a written notice via email to academy@euronext.com:

- The fee will be fully refundable up to 7 working days prior to course date.
- A 50% refund will be provided for cancellations made during the 6 days leading to the course,
- Fees are non refundable for cancellations made 1 day prior to the course date.

Substitution of attendee (from the same company) may be made at any time.

Academy accepts requests to replace the course with another Academy course. The rescheduled training must take place within 12 months.

Changes to the program

Euronext Corporate Services Italy S.r.l. reserves the right to postpone or cancel the course and notify the participant via fax or email at least 1 week before the course date; in this case, the participant is entitled only to a full refund of the course fee. In addition, Euronext Corporate Services Italy S.r.l. is entitled to make changes to the programme and seat of the training and/or substitute the expected panellists with others with equal skills and competence.

Governing law and jurisdiction

The present agreement shall be governed by Italian law. The parties assign to the Court of Milan the exclusive

jurisdiction over any dispute arising out the present agreement, this including – but not limited to – any

proceedings regarding the validity, the construction, the performance and/ or the termination of the agreement.

Booking form

Please read the terms and conditions on the previous page.

Fill out the form and send email to academy@euronext.com.

For further information +39 02 72426086 – academy@euronext.com

Enhancing Digital Resilience: Governance and Management Insights Under DORA

Virtual Classroom – 30 January 2025

REGISTRATION FEE

Individual		<input type="checkbox"/> € 650 + VAT (if applicable)
2 participants	10% discount	<input type="checkbox"/> € 1,170 + VAT (if applicable)
3 participants	15% discount	<input type="checkbox"/> € 1,657 + VAT (if applicable)

PARTICIPANT INFORMATION

Name and Surname			
Job title			
Company			
Email		Phone	
Job Field			Knowledge level of the subject
<input type="checkbox"/> General Management	<input type="checkbox"/> ICT	<input type="checkbox"/> ESG and Sustainable Business	<input type="checkbox"/> Basic
<input type="checkbox"/> HR, Organisation and Development	<input type="checkbox"/> Legal	<input type="checkbox"/> Finance	<input type="checkbox"/> Intermediate
<input type="checkbox"/> Administration and Control	<input type="checkbox"/> R&D	<input type="checkbox"/> Risk Management	<input type="checkbox"/> Advanced
Nature of business			
<input type="checkbox"/> Listed/unlisted company	<input type="checkbox"/> Bank	<input type="checkbox"/> Advisory	<input type="checkbox"/> Energy
<input type="checkbox"/> Lawyer	<input type="checkbox"/> Investment Bank	<input type="checkbox"/> Private Equity	<input type="checkbox"/> Funds
Company Address			
Street	N.	Zip code	City
			Country

BILLING INFORMATION

The invoice must be addressed to:

Company name/Participant name and surname

VAT number

Department

Billing reference name

Street

N.

Zip code

City

Country

Phone

Email

ELECTRONIC INVOICE (IF APPLICABLE)

According to the Italian Law no. 205 of 27.12.2017 and to Provision no. 89757 of 30.4.2018 of the Italian TAX Authority and subsequent amendment and/or integrations, the Client duly holder of an Italian VAT code/Tax identification code) provides with:

Certified Email Address (PEC):

Or Recipient Code:

In order to receive the electronic invoice through the Italian Exchange System (SDI) according to the above information

Phone

Email

SPLIT PAYMENT (IF APPLICABLE)

According to the art. 17-ter of the Italian D.P.R. no. 633/72 (as subsequently amended and implemented), the Client (duly holder of an Italian VAT code/Tax identification code) declares that:

is subject to the "Split Payment" VAT regime is not subject to the "Split Payment" VAT regime

and undertakes to communicate any change of such regime.

PRIVACY

The data collected are necessary for Euronext Corporate Services ("ECS"), a subsidiary of Euronext N.V., to process your request for registration for the course/event (the "Programme") as well as to send you information about the Programme. Detailed information about the manner in which ECS collect and process your personal data and how you can exercise your rights is set out in the Privacy Statement of ECS, accessible at: [Privacy Policy | Euronext Corporate Services](#).

I accept the General Terms and Conditions of the service and I declare that I have read and understood the Privacy Statement regarding the processing of personal data. *

YES

In addition to the declaration above, I also inform that:

I give my consent (which I can revoke subsequently in any case) to the receipt of newsletters, marketing and promotional communications, sent by any means by ECS and by the companies of the Euronext Group, to which my data will be communicated, relating to their products and services. *

YES

NO

***Mandatory field**

Signature and company seal

Date:

Academy

Comprehensive, quality education is fundamental for the development and growth of the economy. As part of a pan-European market infrastructure at the centre of European capital markets, Academy's main objective and activity is turning capital markets expertise into world-class training courses and programmes and making them relevant to the wider financial community of today and of tomorrow. Key Academy assets are our centrality in capital markets, and our internal and external faculty, made up of practitioners, academics, advisors and financial market specialists. Interactive and innovative learning methods make all Academy programmes an inspiring experience.

Contacts

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